

## **Product and Service Offerings:**

We do not offer products for purchase on our website. Services can only be obtained by appointment and cannot be purchased through our website.

## **Return/Refund Policy:**

### **Returns:**

We accept no returns.

### **Requesting a refund.**

If you would like to request a refund for outstanding credit balances on your account, or if you feel you have been billed in error, please follow the process below to ensure proper handling and timely response to your concern.

Please call the billing office at Modern Psychology and Wellness at (513) 299-4054, Or (513) 795-7557 option 3 or (513) 868-0055 option 3.

Once you have contacted the billing department the account in question will be reviewed in detail prior to making adjustment and/or processing a refund.

Please allow up to 4 to 6 weeks from the time the refund is requested to receive the refund. If it is determined that there are other outstanding balances on the account apart from the charges in question, the requested refund will be reduced by such amounts and processed accordingly.

## **Privacy Policy:**

Effective July 2018.

Thank you for visiting this Modern Psychiatry website. This describes our information practices with respect to consumer information we collect online when you communicate with us through our various websites and through mobile applications. This Privacy Policy only applies to information collected for billing purposes only. In addition to this Privacy Policy you may have additional treatment rights which are explained under the Health and Insurance Portability and Accountability Act (HIPAA).

By visiting our site, using our applications, or otherwise providing us with your information, you agree to the practices described in this Privacy Policy. We encourage you to read this Privacy Policy before you submit any personal information on this website. If you do not agree to this Privacy Policy, you should not use our website or submit to us any of your information.

### **Contact information**

We may collect your contact information. This might include name and postal address, telephone number and e-mail address. We do not collect any information from browsers, IP addresses, Clear GIFs, or by using cookies. The only information we collect is provided by you.

We do not provide or sell any information you provide to third parties. Information collected is or use by our billing department only. Your information will not be used or sold for solicitations, advertisements or mailing lists.

### **Information Protection**

Modern Psychiatry takes commercially reasonable effects to protect the confidentiality and security of the personal information collected from our website visitors. These efforts may include but are not necessarily limited to: (i) storing your personal information in secure operating environments; (ii) using industry standard methods to protect the security of certain sensitive personal information (such as credit card information) during transmission to our websites; and (iii) authenticating registered website users before they can access the personal information we maintain about them.

### **How to contact us**

If you have any questions about this Privacy Policy, you can contact us at:

Modern Psychiatry and Wellness

(513) 795-7557

### **Changes to the policy**

We reserve the right to make changes to this Privacy Policy. Any changes will be posted in this Privacy Policy. We encourage you to review this Privacy Policy whenever you come back to this website to make sure you are aware of any changes and how your information may be used. If we make any revisions that materially change the ways in which we use or share the information previously collected from you, we will give you the opportunity to consent to such changes before applying them to that information. Otherwise, your continued use of this website signifies your acceptance of these changes.